Emergency Information Form

Essential information for when a Carer becomes unavailable at short notice.



If you are at all concerned about what to do if you as a Carer are not going to be able to care for the person you look after, please call us on 0800 31 68 600.

You could attach this sheet to GP notes for the Carer and cared for, position it on or near the fridge for others, such as friends, family, microproviders or paramedics. If you have one, attach to your medical care plan.

If you know that there is a time period that you won't be able to continue in your caring role, such as for a planned medical procedure, and have no-one who can support you, phone O3OO 123 2224 to reach the duty team at Somerset Direct and ask for temporary emergency respite.

Name of Cared for:
Name and contact details of main carer
Keysafe code or key holder
Name and contact details of available family members
Diagnosis / condition requiring care
Medication and times of day/ dosage
Care usually provided by the carer eg wash dress in the morning
Notes for interim carer eg cared for's particular likes and dislikes, routines or needs/allergies, things to watch out for
Doctor's surgery/ ongoing treatment
Care usually provided by others (list of care agencies or care provided by carer and day care at a care home)
Carers preferences in an emergency eg preferred care home or provider
Correct as written on